



JARROD D. CAMPBELL, DDS

Beautiful Smiles...Exceptional Care

Welcome to our wonderful family of patients! Thank you for selecting us as your personal dental care team. We are excited to meet you and will strive to make your relationship with us a pleasant and rewarding one.

We would like to let you know a little about our dental practice. We are a prevention-oriented office. Caring for your dental health is one of the most important things you can do. Preventive examinations on a regular basis help keep dental problems to a minimum and can often prevent later unnecessary worry, discomfort, and expense. We are devoted to gentle patient care and excellence in the dentistry that we provide.

Dr. Campbell graduated from The University of Texas Health Science Center in San Antonio Dental School in 1999. He is especially proud of this because while he was attending, it was rated the number one dental school in the nation. Prior to Dental School, Dr. Campbell graduated from Texas State with a Bachelor of Science degree in Biology in 1996. After graduation, he moved to Austin with his wife, Blythe. Dr. Campbell and his wife have two daughters, Kaelyn Riley Campbell and McKenna Blythe Campbell. Dr. Campbell is a member of the American Dental Association and the Capital Area Dental Society. Dr. Campbell is also a member of the Academy of General Dentistry and the Texas Academy of General Dentistry. Dr. Campbell was recently given the award for Young Dentist of the Year by the Capital Area Dental Society. This award is only given to one dentist in all of Austin each year.

Dr. Campbell and his excellent team of staff members are available to answer your questions and meet all of your needs and expectations. We believe there are certain services our patients have the right to expect of us including:

- We keep abreast of the latest trends in dentistry, utilizing current equipment and techniques with the highest degree of professional skill and ability.
- A complete and thorough examination and diagnosis to offer the best possible treatment.
- Strict standards of sterilization for all instruments and handpieces.
- A thorough understanding of our patient's fears and problems.
- An explanation of our examination findings in detail for the understanding of each patient.
- That no procedure will be started until the patient understands the procedure and the fees for that treatment.
- That we will respect the patient's time and make every effort to start treatment on schedule.
- That our fees will be competitive with the other dentists in our area, while at the same time, providing above average service.

Patient Referrals

This practice continues to grow thanks to your referrals. We regard it as a vote of confidence when one of our patients recommends a friend, co-worker, or family member to our office.

We welcome and appreciate these referrals.

Emergencies

If a patient is experiencing pain we will relieve the discomfort as soon as possible. We allow time daily to take care of our patient's immediate needs. In case of an emergency, please call us as early in the day as possible. If a problem arises when the office is closed, do not hesitate to call the office and an emergency number will be given on our after hours message so you may reach the Dr. Campbell at anytime.

Fees and Payment Policy

It is our commitment to discuss all procedures, fees, and financial arrangements prior to dental treatment. Payment is expected at the time of service. Please do not hesitate to clarify any questions you might have regarding fees or treatments. Our effort to keep excellent dentistry affordable allows us to offer the following payment options:

- Prepayment courtesy for Cash/Checks of 5% for dental treatment over \$300.00
 - We accept Visa, MasterCard, Discover, and American Express
 - We also offer optional plans for interest free or extended payments to fit your budget
- We are always available to help find a financial plan most suitable for you.

Insurance

We file your insurance and accept assignment of benefits from your insurance company as a courtesy to you. Insurance coverage must be verified prior to your visit for treatment. The estimated balance is expected at the time of service. Our office software generates a claim form for each visit, which we file electronically on the morning after each visit. We request that you sign the Signature on File form, which we can provide to the insurance company for direct payment to our office. Otherwise, the full amount is due at the time of treatment, and we will provide a receipt, which you can submit to your insurance company. Your insurance would then reimburse you directly. We always attempt to accurately estimate your insurance payments, but sometimes these amounts are incorrect. Professional care is provided to you, our patient, and not to the insurance company. The insurance company is responsible to you, and you are responsible for full payment of your balance to us. If any claim is outstanding past 60 days, the balance will be billed to you.

Office Hours

Our regular office hours are 7:10 a.m. to 4:00 p.m. Monday through Thursday. The office is closed on major holidays as well as times when the Doctor and Staff are attending continuing education programs to keep abreast of the latest developments so that we may better serve you.

Appointments

We call at least two days prior to your appointment to confirm. This time is reserved in the schedule just for you and no one else. Any last minute change in your appointment can affect many other patients, and we request 48 hours notice if for some reason you need to change your appointment time. We realize your time is important, so to better serve you please arrive on time for your appointment and check in at the front desk. We look forward to caring for you, your family, and friends.

Thank You for Choosing Our Office